



# DOWNTOWN LONG BEACH ALLIANCE

## LONG BEACH REOPENING ROADMAP: STAGE 2

### Limited Retail Openings, May 8

Following the California Roadmap to Recovery, which dictates necessary steps to reopen local economies, the City of Long Beach is beginning to implement the early phase of Stage 2 beginning today. Under this Stage, the following retail-types\* may open for curbside pick-up or delivery only:

- Bookstores
- Jewelry stores
- Clothing stores
- Sporting goods stores
- Toy stores
- Antique stores
- Music stores
- Florists
- Small boutique retailers

\*This list is subject to change pending additional guidelines from state and local health officials.

### Reopening Checklist

Before reopening for curbside pick-up or delivery, businesses should complete the following:

- Allow for curbside pickup and/or deliveries only.
- Implement a [Retail Physical Distancing Protocol](#) prior to reopening.
- Prohibit customers from entering the business facility.
- Require customers to wear face coverings during pickups.
- Encourage payment by phone or online in advance of pickups.
- Ensure contactless payment systems are in place or, if not feasible, payment systems are sanitized regularly.
- Provide adequate security or staffing to implement any necessary crowd control and to prevent queuing.
- Ensure the right-of-way and/or Americans With Disabilities Act (ADA) accessibility on sidewalks and surrounding areas during pickups is unimpeded.
- Prioritize worker and customer safety, including:
  - Providing face coverings and gloves to workers, and training on their proper use. Face coverings and gloves are required during pickups and deliveries.
  - Requiring, and permitting adequate time for, employees to wash or sanitize their hands at least every 30 minutes, or as needed if gloves are provided.

To review the latest City of Long Beach Health Order, [click here](#). Questions may be directed to the City's Business Hotline: 562-570-4BIZ (4249).

Last Updated: May 8, 2020 10:00 a.m.