



**DOWNTOWN
LONG BEACH
ALLIANCE**

EXECUTIVE SUMMARY: SURVEY ANALYSIS

INTRODUCTION

The Downtown Long Beach Alliance (DLBA) launched a Q2 Open Streets Survey on May 10, 2021, with a close date of June 4, 2021. The survey was conducted via an online platform and links were sent directly to neighborhood associations, business owners, and commercial property owners. In addition, the survey was heavily promoted on the DLBA website and social media channels. In total, 606 responses were collected during the survey period: 437 residents; 127 local business owners, 34 visitors and eight commercial property owners.

The Q2 Open Street Survey was intended to provide feedback from the Downtown community to both City of Long Beach elected officials and to DLBA's senior management team. The original intent was to provide feedback on all aspects of the program, including parklets, sidewalk dining, and street closures before a June 30 program expiration date.

However, during the survey period, the Long Beach City Council extended the Open Streets Program to September 30, to allow more time to develop long-term recommendations. Furthermore, as of June 8, the City of Long Beach announced the Pine Ave street closure between 1st and 3rd Streets would end June 18, and the Pine Ave closure between 4th and 5th Streets would be reevaluated by June 30.

A full report of all collected survey responses and comments can be found at the end of this document.

EXECUTIVE SUMMARY OF KEY FINDINGS

- The Open Streets program has had a positive impact on the Downtown community and served as a critical lifeline for many eligible Downtown businesses. Of participating businesses, 66% reported seeing a moderate to significant increase in foot traffic. In addition, 59% reported experiencing a moderate to significant increase in overall operational capacity.
- While the Open Streets Program has been generally well received, lack of design consistency with parklets, cleanliness of closed streets, and amplified noise were major complaints expressed by all survey respondents.
- All survey respondents would like to see elements of the Open Streets program remain permanent. Residents on average wanted to see the continuation of the full and partial street closures, although the level of support for the closures varied based on neighborhood responses. Both non-participating and participating businesses wanted to see the continuation and transition of existing temporary parklets to permanent parklets, while the continuation of streets closures received mixed support.



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RECOMMENDATIONS

- **Temporary Parklets**

- Determine which parklets are best suited to convert to permanent based on public safety, proximity to high-speed traffic, and access to utilities (electric, gas, water/sewer).
- Develop uniformed design standards that bridges the gap between temporary and permanent parklet structures.
- Provide technical support for those businesses wishing to transition to permanent, but remain unclear on the necessary steps.
- Consideration should be given for allowable noise levels on parklets versus interior of business.
- Provide financial support to offset increased costs, and expedite approvals and review process.

- **Street Closures**

- Clear guidance and signage for unloading/loading zones for deliveries and grab-n-go items.
- Consideration of who maintains and cleans the public space between parklets in street closures.
- Provide better signage and wayfinding to parking accommodation for visitors.
- Provide clear signage for available parking of clients of professional service businesses.
- Develop a long-term vision for a pedestrian-centric Pine Avenue and study other public realm opportunities for immediate implementation.

Q2 2021 OPEN STREETS SURVEY

SURVEY ANALYSIS FINDINGS

IMPACTS OF THE OPEN STREETS PROGRAM

The Open Streets Program has been a valuable lifeline for many businesses whose indoor operations were either significantly reduced or effectively shut down due to local and state-wide public health orders. Those eligible to utilize public and private space for outdoor operations were able to offset some of the negative impacts of the public health orders.

Of the 127 respondents identified as business owners, 32 reported participating in the Open Streets Program in Downtown Long Beach.

The Figure 1 and Figure 2 below highlight the responses from participating businesses on the impacts of the Open Streets Program on their operations. Whether it was through expanded sidewalk dining or a temporary parklet, overall, participants saw a moderate or significant increase in foot traffic.

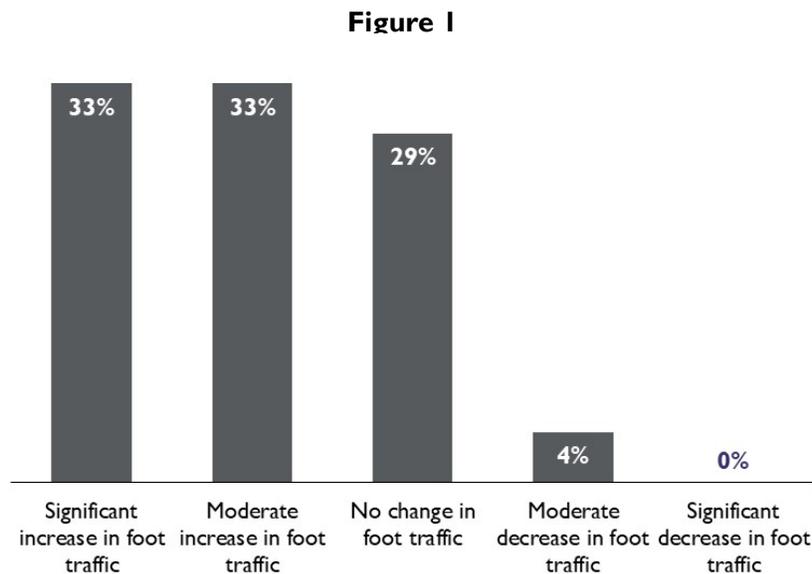


FIGURE 1: HOW HAS THE OPEN STREETS PROGRAM IMPACTED FOOT TRAFFIC TO YOUR BUSINESS?
(N=24, Q9)

Furthermore, participants noted that the program served its intended purpose by increasing its available operational capacity. Of the respondents that stated they were participating in the Open Streets Program, 59% reported experiencing a moderate to a significant increase in overall capacity.

Q2 2021 OPEN STREETS SURVEY

Figure 2

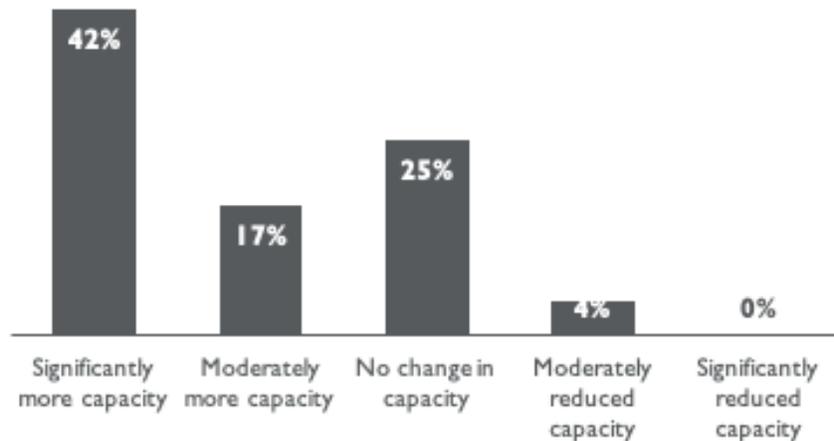


FIGURE 2: HOW HAS THE OPEN STREETS PROGRAM IMPACTED CAPACITY AT YOUR BUSINESS?? (N=24, Q10)

Of the 127 respondents identified as business owners, 95 reported either not participating or not providing a response to the question of participation. Reasons for not participating ranged from not being eligible under the current program (i.e., retail-based, professional services, market) or regulatory or liability limitations. Furthermore, there appeared to be some confusion from respondents in the definition of "Open Streets." Some participants believed the program only pertained to the Pine Ave Street Closures rather than the expansion of outdoor dining through sidewalk occupancy or temporary parklet space.

Non-participating respondents were asked to provide their feedback on the impact of the program on their business. Many cited both positive and negative effects for those businesses. Below is a list of a few comments made by business owners not participating in the program. A full list of these comments can be read on page 19 under Q17.

- ◆ The only impact to us is we don't have loading/un-loading access to the main building entry. But it's not a big inconvenience.
- ◆ It has not impacted us but has helped some of our downtown retail clients immensely. The extra trickle down business helps us by generating more public-facing advertising and design output.
- ◆ Loading and unloading of equipment or shipped materials is extra difficult
- ◆ Reduced parking right in front of our business
- ◆ The impact has been nothing but beneficial to both my business & other businesses. It has allowed people to slow down, enjoy nice weather outside. The open streets program has provided a sense of community engagement & solidarity

Non-participating businesses highlighted the positive benefits of the program, such as increased foot traffic and an overall greater pedestrian experience. However, these businesses also noted that the program caused a reduction in available parking, making it difficult for deliveries in loading/unloading zones and for clients to access parking structures.

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While parking accessibility was noted to be a challenge for non-participating businesses, parking issues did not appear to be a significant issue for Downtown residents surveyed. Figure 3 below highlights survey response regarding parking. Of the 366 residents' responses received, 68% reported no change in the impacts of the Open Streets program on their ability to find parking.

Figure 3

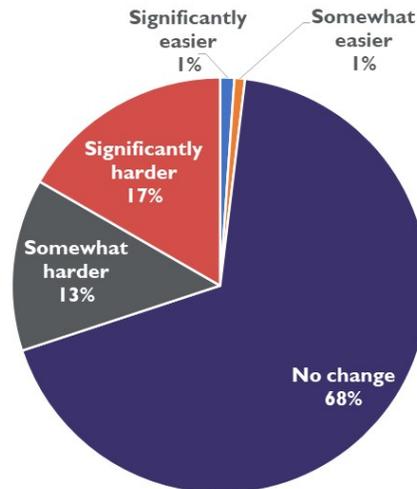


FIGURE 3: HOW HAS THE OPEN STREETS PROGRAM IMPACTED YOUR ABILITY TO FIND PARKING IN THE AREA? (N=366, Q20)

DESIRES FOR FUTURE OF THE OPEN STREETS PROGRAM

When asked whether the participating businesses wanted to see the Open Streets program made permanent, more than 88% of respondents said yes. See Figure 4 below.

Figure 4

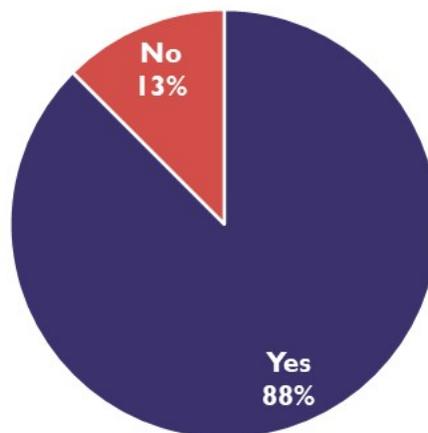


FIGURE 4: WOULD YOU LIKE THE OPEN STREETS PROGRAM TO BE EXTENDED PERMANENTLY? (N=24, Q11)

Q2 2021 OPEN STREETS SURVEY

This question was further explored by asking all businesses which aspects of the Open Streets program they would like to see made permanent. Table I below provides a breakdown of responses from participating and non-participating businesses and their greatest level of support per program aspects. The survey question was a select-all type, so respondents were able to pick multiple aspects of the program they would support permanently.

Table I

What aspects of the Open Street Program would you like to see made permanent?	Participating	Non-participating
Existing Temporary Parklets	26%	18%
Existing Temporary Sidewalk Dining	17%	22%
Full Street Closure - Pine Ave from 1st St to Broadway	13%	19%
Partial Street Closure - Pine Ave from Broadway to 3rd St	21%	12%
Full Street Closure - Promenade from 3rd St to 4th St	13%	17%
Partial Street Closure - Pine Ave from 4th St to 5th St	11%	12%
Grand Total	100%	100%

TABLE 1: WHAT ASPECTS OF THE OPEN STREET PROGRAM WOULD YOU LIKE TO SEE MADE PERMANENT? (PARTICIPATING N=24, NON-PARTICIPATING N=144, Q12 & Q18)

Table 2 below highlights responses from respondents within each partial or full street closure and their desires to see aspects of the Open Streets Program made permanent. A list of businesses that responded to this question is listed below the table. While the continuation of the existing temporary parklets ranked highest among 1st Street to Broadway and 4th Street to 5th Street businesses, the continuation of the street closures ranked highest among Broadway to 3rd Street and Promenade North area businesses. It should be noted that only one business from the Promenade North street closure responded to the survey.

Table 2

	Existing Temporary Parklets	Existing Temporary Sidewalk Dining	Full Closure - Pine: 1st St to Broadway	Partial Closure - Pine: Broadway to 3rd St	Full Closure - Prom N: 3rd St to 4th St	Partial Closure - Pine: 4th St to 5th St
1st Street to Broadway	30%	10%	20%	10%	20%	10%
Broadway to 3rd Street	0%	17%	0%	83%	0%	0%
4th Street to 5th Street	50%	25%	0%	0%	0%	25%
Prom 3rd Street to 4th Street	0%	0%	0%	0%	100%	0%

TABLE 2: WHAT ASPECTS OF THE OPEN STREET PROGRAM WOULD YOU LIKE TO SEE MADE PERMANENT?

A list of businesses that responded to this question is listed below.

- ◆ Full Street Closure: Pine Ave from 1st Street to Broadway
 - Café Sevilla
 - Out West Kitchen & Catering at The Harbor
 - George's Greek Café
 - King's Seafood

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- ◆ Partial Street Closure: Pine Ave from Broadway to 3rd Street
 - Shannon's On Pine / The Cavery
 - Water's Edge Winery
 - Altar Brands
 - Cheebo Express
 - Johnny Rockets
- ◆ Partial Street Closure: Pine Ave from 4th Street to 5th Street
 - Kress Market (closed business as of May 31, 2021)
 - Pie Bar of Long Beach
- ◆ Full Street Closure: Promenade North from 3rd to 4th Streets
 - Portuguese Bend

Figure 4 below highlights participating businesses support for uniformed design standards.

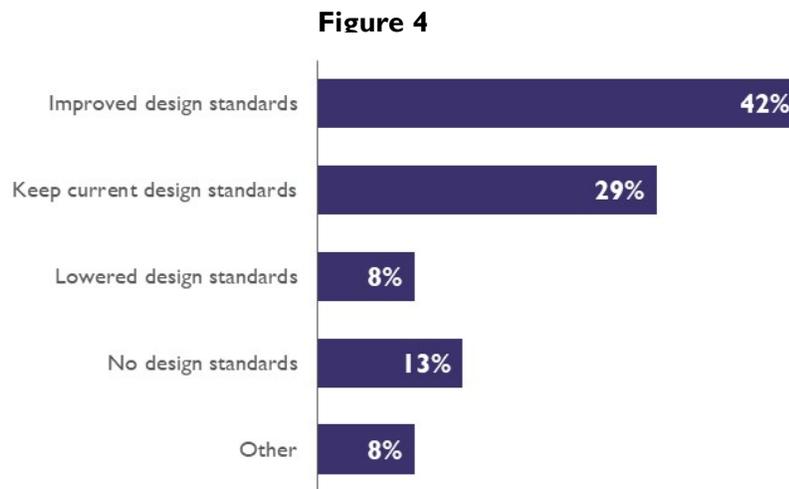


FIGURE 4: HOW DO YOU FEEL ABOUT CREATING UNIFORM DESIGN STANDARDS WHEN IT COMES TO OUTDOOR PARKLETS? (N=24, Q14)

When asked what resources were necessary for improved design standards, respondents noted that financial resources and expedited city approvals were the top two options. On average, temporary parklet participants reported spending \$24,565 on their built-out spaces. While the City of Long Beach has developed design guidelines for permanent parklet structures, constructing parklets to these design standards can often be much costlier and take a considerable time for approval.

Q2 2021 OPEN STREETS SURVEY

Figure 5

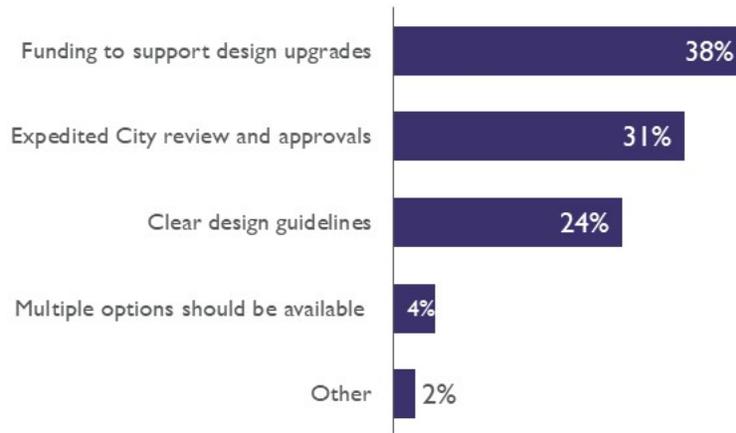


FIGURE 5: IF UNIFORM DESIGN STANDARDS ARE REQUIRED TO MAKE TEMPORARY PARKLETS PERMANENT, WHICH RESOURCES WOULD YOU LIKE TO SEE PROVIDED? (N=45, Q15 MULTI RESPONSE QUESTION)

Downtown Long Beach residents found the street level activation through street closures, parklets, and sidewalk dining a benefit and positive amenity for Downtown Long Beach. When asked whether they supported the continued street closures throughout Downtown, on average, residents and commercial property owners wanted to see the closures continued. The two areas with the highest agreement closure continuation were the full street closure located along the Promenade North between 3rd Street and 4th Street and the full street closure located along Pine Ave between 1st Street and Broadway. The street closure along Pine Ave between 4th Street and 5th Street received the lowest level of agreement at 73%.

Figure 6

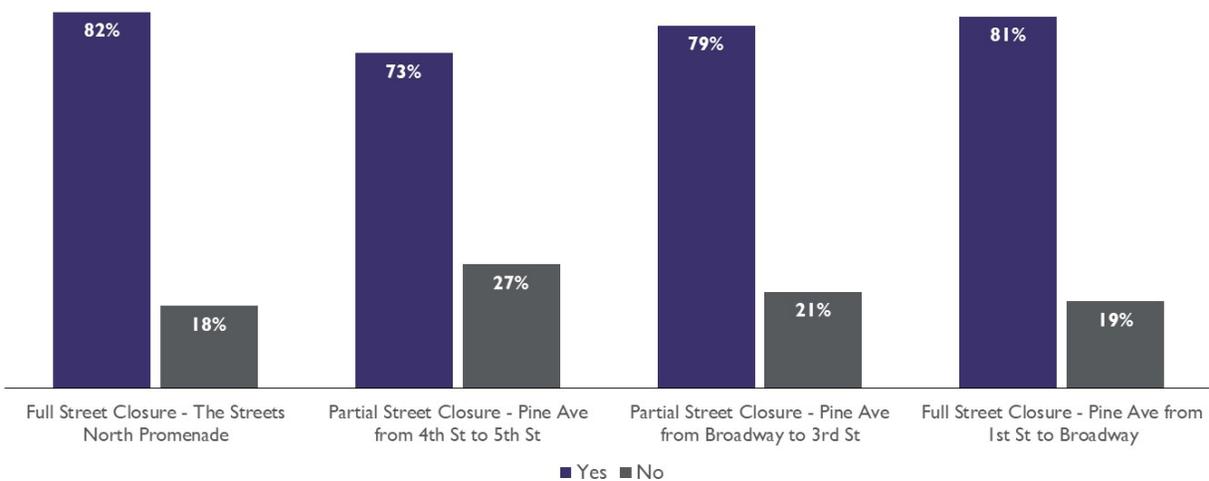


FIGURE 6: OVERALL, DO YOU SUPPORT THE ONGOING STREET CLOSURE OF THE FOLLOWING LOCATIONS? (N=388, Q23)

Q2 2021 OPEN STREETS SURVEY

When this question is broken down based on resident and commercial property owner's identification of where they lived or owned property, the favorability of the street closures varies greatly. On average, respondents associated with the Pine Ave & Promenade neighborhood had a lower agreement with the continuation of the streets closures than any other neighborhood. Respondents identified with the Waterfront and Wilmore neighborhoods had a general high favorability with the Promenade North and Pine Ave between 1st Street and Broadway. While respondents in these neighborhoods showed high favorability for those specific closures, it should be noted that they are not in the immediate impacted area like residents in the Pine Ave and Promenade neighborhood.

Table 5

	Full Closure - Prom N: 3rd to 4th	Partial Closure - Pine: 4th to 5th	Partial Closure - Pine: Broadway to 3rd St	Full Closure - Pine: 1st St to Broadway
North Pine (n=33)	79%	82%	84%	81%
East Village (n=85)	85%	75%	81%	82%
Pine Ave & Prom (n=106)	75%	68%	71%	72%
Waterfront (n=51)	84%	76%	86%	86%
Wilmore (n=42)	93%	74%	85%	90%
West Gateway (n=18)	76%	71%	82%	83%

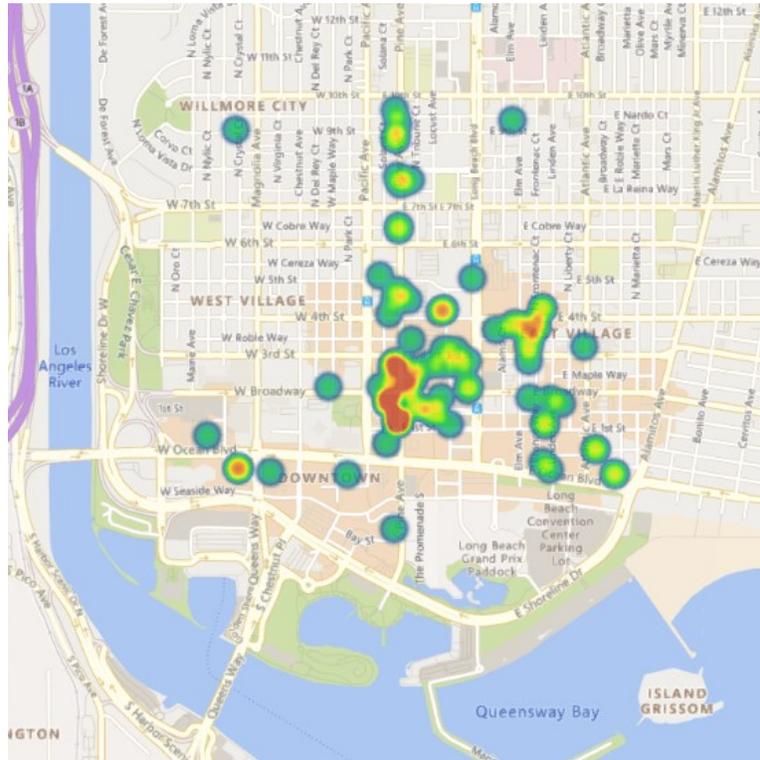
TABLE 5: OVERALL, DO YOU SUPPORT THE ONGOING STREET CLOSURE OF THE FOLLOWING LOCATIONS? BASED ON NEIGHBORHOOD IDENTIFICATION. YES RESPONSES ONLY (N=388, Q23)

Q2 2021 OPEN STREETS SURVEY

FULL SURVEY RESULTS

Q1. Which of the following best identifies yourself?	Count	Percent
Local Resident	437	72%
Local Business Owner	127	21%
Visitor	34	6%
Local Commercial Property Owner	8	1%
Grand Total	606	100%

The below graphic provides a visual representation of the business locations based on provided addresses from Q3.



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Q4. How would you categorize your business?	Count	Dist
Restaurant/Bar	30	32%
Professional, Scientific, and Technical Services	14	15%
Retail Shopping	10	11%
Other (please specify)	9	10%
Personal Grooming	7	7%
Retail Trade	7	7%
Arts, Entertainment, and Recreation	5	5%
Health & Wellness	4	4%
Manufacturing	2	2%
Educational Services	1	1%
Finance and Insurance	1	1%
Health care and Social Assistance	1	1%
Public Administration	1	1%
Real Estate Rental and Leasing	1	1%
Wholesale Trade	1	1%
Grand Total	102	100%

Q5. Is your business located on the ground-floor?	Count	Dist
Yes	72	77%
No	19	20%
Other	3	3%
Grand Total	94	92%

Q6. Is your business participating in the Open Streets Initiative?	Count	Dist
Yes	32	34%
No	62	66%
Grand Total	94	100%

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The following responses are from all business participating in the Open Streets program either with a temporary parklet, sidewalk dining permit, outdoor activity permit, or one of the full or partial street closures.

Q7. How is your business participating in the Open Streets Program?	Count	Dist
COVID-19 Temporary Parklet Permit	13	31%
City of Long Beach COVID-19 Outdoor Activities Permit	10	24%
Full Street Closure - Pine Ave from 1st St to Broadway	5	12%
Partial Street Closure - Pine Ave from Broadway to 3rd St	7	17%
COVID-19 Temporary Sidewalk Dining Permit	4	10%
Partial Street Closure - Pine Ave from 4th St to 5th St	2	5%
Full Street Closure - The Streets North Promenade	1	2%
Total	42	100%

Q8. Approximately how much has your business invested for sidewalk operations, parklets, or street closures?	Count	Dist
My business has not incurred any costs for outdoor operations	5	22%
Under \$500	0	0%
\$500 - \$999	2	9%
\$1,000 - \$4,999	4	17%
\$5,000 - \$9,999	0	0%
\$10,000 - \$19,999	8	35%
\$20,000 - \$49,999	1	4%
Greater than \$50,000	3	13%
Grand Total	23	100%

Q9. How has the Open Streets Program impacted foot traffic to your business?	Count	Dist
Significant increase in foot traffic	8	33%
Moderate increase in foot traffic	8	33%
No change in foot traffic	7	29%
Moderate decrease in foot traffic	1	4%
Significant decrease in foot traffic	0	0%
Grand Total	24	100%

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Q10. How has the Open Streets Program impacted capacity at your business?	Count	Dist
Significantly more capacity	10	42%
Moderately more capacity	4	17%
No change in capacity	6	25%
Moderately reduced capacity	1	4%
Significantly reduced capacity	0	0%
N/A		0%
Grand Total	24	100%

Q11. Would you like the Open Streets program to be extended permanently?	Count	Dist
Yes	21	88%
No	3	13%
Grand Total	24	100%

Q12. What aspects of the Open Street Program would you like to see made permanent?	Count	Dist
Existing Temporary Parklets	12	26%
Existing Temporary Sidewalk Dining	8	17%
Full Street Closure - Pine Ave from 1st St to Broadway	6	13%
Partial Street Closure - Pine Ave from Broadway to 3rd St	10	21%
Full Street Closure - Promenade from 3rd St to 4th St	6	13%
Partial Street Closure - Pine Ave from 4th St to 5th St	5	11%
Grand Total	47	100%

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Q14. How do you feel about creating uniform design standards when it comes to outdoor parklets?	Count	Dist
Improved design standards	10	42%
Keep current design standards	7	29%
Lowered design standards	2	8%
No design standards	3	13%
Other	2	8%
Grand Total	24	100%

Q15. If uniform design standards are required to make temporary parklets permanent, which resources would you like to see provided?	Count	Dist
Funding to support design upgrades	17	38%
Expedited City review and approvals	14	31%
Clear design guidelines	11	24%
Multiple options should be available	2	4%
Other	1	2%
Grand Total	45	100%

The following responses are from all business not participating in the Open Streets program.

Q18. What aspects of the Open Street Program would you like to see made permanent? (NON-PARTICIPATING BUSINESSES)	Count	Dist
Existing Temporary Parklets	26	18%
Existing Temporary Sidewalk Dining	32	22%
Full Street Closure - Pine Ave from 1st St to Broadway	27	19%
Partial Street Closure - Pine Ave from Broadway to 3rd St	17	12%
Full Street Closure - Promenade from 3rd St to 4th St	25	17%
Partial Street Closure - Pine Ave from 4th St to 5th St	17	12%
Grand Total	144	100%

Q2 2021 OPEN STREETS SURVEY

The following responses are from residents and commercial property owners within Downtown Long Beach

Q19. Where are you located in Downtown? (RESIDENTS/PROP OWNERS)	Count	Dist
Pine Ave & Promenade	117	33%
East Village	91	25%
Waterfront	52	15%
Willmore	46	13%
North Pine	33	9%
West Gateway	18	5%
Grand Total	357	100%

Q20. How has the Open Streets program impacted your ability to find parking in the area? (RESIDENTS/PROP OWNERS)	Count	Dist
Significantly easier	4	1%
Somewhat easier	3	1%
No change	249	68%
Somewhat harder	49	13%
Significantly harder	61	17%
Grand Total	366	100%

Q21. How would you evaluate the existing overall form and function of the Open Streets program? (RESIDENTS/PROP OWNERS)	Count	Dist
1- Poor Function & Design	31	8%
2	12	3%
3	16	4%
4	9	2%
5	22	6%
6	23	6%
7	41	11%
8	66	18%
9	38	10%
10 - Excellent Function & Design	108	30%
Grand Total	366	100%

Q2 2021 OPEN STREETS SURVEY

Q23. Overall, do you support the ongoing street closure of the following locations?	Yes		No		Total	
	Count	Percent	Count	Percent	Count	Percent
Full Street Closure - The Streets North Promenade	275	82%	62	18%	337	100%
Partial Street Closure - Pine Ave from 4th St to 5th St	241	73%	90	27%	331	100%
Partial Street Closure - Pine Ave from Broadway to 3rd St	263	79%	70	21%	333	100%
Full Street Closure - Pine Ave from 1st St to Broadway	273	81%	65	19%	338	100%
Average		79%		21%		

Q2 2021 OPEN STREETS SURVEY

OPEN-ENDED SURVEY RESPONSES & COMMENTS

(Comments listed are as written; not edited. Personal individual names have been redacted)

Q13. What aspects of the Open Streets program would you like to see improved? (PARTICIPATING BUSINESS)

- ◆ Although we are in construction phase, I believe this would be a significant improvement for our downtown district... kind of like Santa Monica. Being included would be very beneficial to our project in the 1903 historic landmark which no other establishment has.
- ◆ I suggest the restaurant owners move the parklets to sidewalks. They can take the whole sidewalks. In this the streets will be free for having gardens, Benches, and spots for street entertainments. That gives a beautiful look to the Pine (as a promenade).
- ◆ I think it works for some streets and not others. For the blocks that have large restaurants it provides overflow seating and a festive street atmosphere. For the 4th to 5th street block there is only one business that takes advantage of the open Street. And our block is so far removed from the activity on 1st and Pine that it creates a gap. If it were one long continuous section of multiple blocks connected with restaurants and retail, it might create more of an opportunity for people to stroll up north but that is not feasible. I think our block being closed reduces vehicle traffic that would normally be driving by and creating more exposure and activity.
- ◆ Less homeless roaming around amazing paying customers
- ◆ Made permanent
- ◆ More activities to make Downtown a destination for visitors and residents.
- ◆ More sidewalk and street cleaning
- ◆ More street closures, Linden Avenue at 1st and 1st the Ocean, 4th street friends m Elm to Linden, Pine from 6th to 7th etc...
- ◆ Parklets
- ◆ Permanent bollards. Modify pavement to eliminate curbs and other trip hazards. Gateway improvements including signage, sun cover and lighting. Outdoor entertainment and activities like music, DJs, movies, etc.
- ◆ Quicker and easier process to permit the parklets.
- ◆ Set up a Design Review Board for existing outdoor dining and parklets. It's important these look good if we want to keep them long term.
- ◆ We must have a standard for building/look. cheap white tents are not acceptable
- ◆ Would love to see more live music.

Q16. Briefly explain why your business is not participating in the Open Streets program. (NON-PARTICIPATING BUSINESS)

- ◆ Ad agency

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- ◆ All the way up at 10th Street. But Downtown for lunch regularly and think that the closed off streets for restaurants is great and should continue indefinitely.
- ◆ Because [REDACTED] has a problem with it. She was very deliberate in her opinion.
- ◆ Because I am on the 4th floor
- ◆ Because I run a marketing agency. Not sure how I would participate.
- ◆ Do not need parklet
- ◆ Doesn't help our business
- ◆ Don't know what it is
- ◆ Have an existing large patio on the promenade
- ◆ Haven't heard of it
- ◆ I believe there should be patio guidelines in respect to the design so that Pine Ave may remain historically consistent. Also, the park lets should not take away access to valet parking or parking lots. Parking Downtown is a struggle for guests as it is. If anything, we should make parking easier rather than more difficult, frustrating and confusing.
- ◆ I did not know about this program.
- ◆ I don't know what it is
- ◆ I don't need to, and wouldn't anyway because it's difficult to do my job outside
- ◆ I support the idea of it but don't need the street space to run my business.
- ◆ I was unaware of the program and its requirements.
- ◆ Its a law firm
- ◆ Legal firm
- ◆ Little away from Downtown Long Beach
- ◆ Located on the ground floor in a private plaza on Ocean Blvd. Open Streets does not apply to my location.
- ◆ Most of our employees are working from home until mid-June 2021. Also, not necessary for our office to participate and request space.
- ◆ My business doesn't need the space. But I'm glad others have it
- ◆ No room
- ◆ North Pine isn't ever a priority ... lol
- ◆ Not a retail business. Open streets makes it more difficult for clients to access office
- ◆ Not a retail establishment or pedestrian facing storefront.
- ◆ Not applicable
- ◆ Not familiar with it
- ◆ Not needed
- ◆ Not practical for our business
- ◆ Not sure
- ◆ Not that kind of business.
- ◆ Open streets has basically shut my business down
- ◆ Personal Grooming does not benefit from this initiative due to a lack of hygiene practices
- ◆ Unaware of the event
- ◆ Unsanitary
- ◆ We already have a patio for outdoor dining
- ◆ We applied to, but because of a communication breakdown between Special Events, the closure excluded our storefront. Neighbors on the north end of this block (between Broadway and Third)

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requested/demanded/insisted on a modified closure to allow for auto access, a turn-around area, and diagonal street parking, all of that ended up in front of our business.

- ◆ We are an inside only business.
- ◆ We are an office business.
- ◆ We are currently all remote
- ◆ We are located in the Transit Gallery with no need to expand business outside. We do appointments or walk ups.
- ◆ We are unaware of the program.
- ◆ We are using the sidewalk in front of our restaurant now that we are 50% indoors. The Street is too uncomfortable for our Guests. Too unpolished and unsafe on Pine Ave.
- ◆ We didn't have the \$\$ or space
- ◆ We do not offer any customer-facing retail at this location (office-only) and our Street is not participating in Open Streets.
- ◆ We have our own front and back patio areas
- ◆ We support the Open Streets program. We would like to participate for events but are open as a retail location otherwise.

Q17. Briefly explain the impact the Open Streets Program has had on your business operations, if any (ex. reduced parking, changes in foot traffic, etc.) (NON-PARTICIPATING BUSINESS)

- ◆ (1) limits the access routes for customers driving to our business (2) reduced parking
- ◆ As a result of #7, we weren't able to bring Elinor out to the Parker and join our food partner (Hamburger Mary's) to create revenue and include programming. We have had to move our retail store online, and sublet our space for one year. Elinor remains closed. We had to reduce our staff from 13 to 4 through layoffs.
- ◆ Clients are having a hard time finding location.
- ◆ For employees, it has been great to have restaurants open. We love the walkability of the Downtown. The only impact to us is we don't have loading/un-loading access to the main building entry. But it's not a big inconvenience.
- ◆ Hopefully, it has brought more traffic to DT in general.
- ◆ I lost money because [REDACTED] blocked my business.
- ◆ Increased foot traffic reduced parking (we are in need of parking structures in the East Village prior to the pandemic).
- ◆ It doesn't.
- ◆ It has not impacted us but has helped some of our downtown retail clients immensely. The extra trickle down business helps us by generating more public facing advertising and design output.
- ◆ Loading and unloading of equipment or shipped materials is extra difficult
- ◆ Loss of revenue where I had to layoff 80% of my employees
- ◆ More detailed explanation to clients required as to how to get to my office
- ◆ More noise, trash and difficulty getting around
- ◆ N/A

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- ◆ No changes in business
- ◆ No changes to our business, but there is increased outdoor seating available for customers, which keeps the restaurants busy.
- ◆ No impact
- ◆ None
- ◆ None
- ◆ None thus far since we have been closed since 6/1/21. However, we anticipate our guests will be frustrated on the lack of access.
- ◆ None, think it is a great idea where our employees do eat.
- ◆ Not much. Activated downtown a bit more during the pandemic so it wasn't the ghost town anymore.
- ◆ Not sure
- ◆ Nothing worthy to note. I think it has encouraged people to come out and have a unique experience. It feels more like we are together sitting out on Pine for a meal even though we are all at different restaurants. I like the idea of it and hope we can keep something similar in the future. I like that it expands business seating and capacity which means shorter waits and more revenue for businesses with limited capacity indoors.
- ◆ Problems with parking, reduced foot traffic
- ◆ Reduce parking
- ◆ reduced parking
- ◆ Reduced parking
- ◆ Reduced parking due to the gym taking up a large space. It wasn't too bad, and the tent has already been taken down.
- ◆ Reduced parking for my guests but an increase in foot traffic.
- ◆ Reduced parking for our guests
- ◆ Reduced Parking right in front of our business
- ◆ The impact has been nothing but beneficial to both my business & other businesses. It has allowed people to slow down, enjoy nice weather outside. The open streets program has provided a sense of community engagement & solidarity
- ◆ The program has made the immediate neighborhood much safer bringing more people to the neighborhood to eat and shop.
- ◆ Too dangerous for our Guests. Too many homeless on Pine Ave wondering the Street. Have had the police involved many times.
- ◆ We haven't benefited from the initiative whatsoever but feel it is the right thing for the community zero positive impact, probably nothing too negative as people are still able to drive this part of pine.

Q22. What aspects of the Open Streets Program would you like to see improved? (RESIDENTS/PROP OWNERS)

- ◆ Alegria outside speakers are too loud. 2. Diamond parking lot is filthy 3. Sevilla throws trash all over the place on tribune court. 4. Sidewalk on Broadway is dirty and uncleaned. 5. The large number of vagrants hanging around the area now is off putting for food and entertainment businesses in the area.

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- ◆ 1. Better clean up. - I have seen human excrement on Broadway between Pine Ave and Long Beach Blvd. Also the parking lot on Pine across from Alegria has a lot of trash. Whoever manages that lot needs to do more to clean it up. Tribune Court behind the restaurant Seville is usually a mess. Seville needs to do a better job of cleaning up their trash located in Tribune Court behind the restaurant.
- 2. Noise - And finally, Alegria's outdoor speakers are not at all neighborly. They blast music on weekends and Friday nights way too loudly.
- ◆ 4th st middle lane no longer available for trucks to unload. Retro Row area. Safety and traffic issue
- ◆ A bit more noise control - it can be very loud on the Promenade
- ◆ A few blocks of no cars like Santa Monica.
- ◆ A lot of them do not look very nice. Landscaping, street furniture, maybe some artwork should improve the look and feel of them
- ◆ A more unified look and feel for the spaces that have unified downtown branding & signage. If they are going to be permanent, then need to look like it and not appear to be makeshift (exposed k-rails, cones, etc.) and be decorative to mask the underlying
- ◆ Access for deliveries and loading/unloading for businesses
- ◆ Activities, Events, Holiday Celebrations
- ◆ Adding Beer Gardens
- ◆ additional free parking
- ◆ Aesthetics on Pine. If made permanent then I would that businesses/the City can work together on nicer-looking patios and pedestrian zones. I also hope that the 4th Horseman can keep their parklet/outdoor dining - that corner has improved TONS since they've been able to have people dine outdoors there.
- ◆ All of them need to be accessible to wheelchairs. Some are down on the street level and you can't get to them from the sidewalk and the barriers impede accessing from the Street.
- ◆ All. It makes getting around town to support local businesses difficult. Just opt to shop elsewhere instead of battle the mess
- ◆ All...I enjoy eating outside.
- ◆ Allow all bars and restaurants to operate outdoor seating. Keep Pine permanently closed between 1st and 3rd streets. Explore residential permit parking for zones impacted by parklets as the city adds additional parking and shuttle services to business districts from parking locations.
- ◆ Allow more parklets and make Pine from 1st to 5th or 6th, a walk street
- ◆ Along Pine Ave, in particular, I wish there was more consistency/attractiveness among all the parklets. Right now, it seems ugly, though functional.
- ◆ Alternative free parking areas
- ◆ Better construction and permanent k rails for safety.
- ◆ Better Decor, Sevilla and Kings have done a good job. Some places look like a swap meet. Cleaner streets. Human waste all over the area. The 7 11 is a shame to go to. Trash all over the streets. Noise is over the top for these places some of these business on Friday and Saturday. I'm on the Promenade and I can hear the music and bass. Businesses on Tribune have turned the alley/Street into an oil pan street. Excessive waste left outside.
- ◆ Better egress and ingress so that the sidewalks themselves are not blocked/cluttered by the patrons/employees of the restaurants.
- ◆ Better fluidity for pedestrians trying to walk on the sidewalks past restaurants
- ◆ Better hours
- ◆ Better lighting for evenings.

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- ◆ Better parking access.
- ◆ Better safety from passing cars, nicer looking (some are just concrete barricades with no decoration)
- ◆ Better signage and parking/traffic flow patterns. Too confusing now for both residents and visitors.
- ◆ Better signage for parking and food pick-up
- ◆ better traffic control, warning signs are not replaced for weeks.
- ◆ Bicycle Valet Parking
- ◆ bike lanes as configured are unsafe, pedestrian traffic crossing Broadway at pine is extremely unsafe
- ◆ Bike riders are forced onto the sidewalk which are being narrowed which makes walking hazardous. Also noise at night is too loud.
- ◆ Block off the streets to walk freely. Get rid of parklets
- ◆ Capacity and overall look
- ◆ Clean up homeless and the shit they leave on sidewalk.
- ◆ Cleaner
- ◆ Cleaner and consistent look/feel between businesses and parklets.
- ◆ Cleaner. Discourage homeless from using in off hours and the smell of urine
- ◆ Cleanliness - Pine Ave and sidewalks need to be swept and washed daily to be conducive for outdoor dining. Eating establishments also have to create a more appealing outdoor setting. The tents with sandbags look cheap and temporary. The City also has to do something about the homeless population that wander, sleep and trash the sidewalks. This is a big deterrent for diners. Learn from 2nd St., Belmont Shore.
- ◆ Close all blocks on Pine Ave to vehicle traffic between 5th & 4th, 4th & 3rd, 3rd & Broadway, and Broadway & 1st. Reserve those for pedestrians only. At least during Friday nights, through the weekend and for special events. Leave the cross street traffic open.
- ◆ Communication about changes, closures, better signage
- ◆ Concrete K rails for parklets on busy streets.
- ◆ Continued
- ◆ Decks are temporary, and could be subject to rot and diminished stormwater runoff.
- ◆ Decreased urine smell, dog feces and trash and crazy people yelling and running around while trying to enjoy a meal.
- ◆ design
- ◆ Design and curb appeal
- ◆ Designated curbside temp parking that's numbered and has signage with pick up info to make curbside pickups go smoothly!
- ◆ Designating homeless to go elsewhere, if possible
- ◆ eliminate cars permanently
- ◆ Eliminate parklets and give back public parking.
- ◆ elimination of parklets on busy streets like Second in Belmont Shore
- ◆ Excessive noise - music and DJ's - coming from Alegria. Alegria has installed music speakers on the exterior of their building and the excessive levels that they play their music on Fridays and weekends is in violation of the city's rules. Sevilla consistently dumps dirt and debris in our shared alley (Tribune Court) without proper cleanup. The Diamond parking lot at the rear of our building facing Pine Avenue is always filthy with litter and needs more frequent cleaning. The

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sidewalk on Broadway beginning at 7-11 to Broadway Pizza is always filthy and on occasion has human excrement in the doorways which is unsightly and a health hazard.

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- ◆ Excessive noise - music and DJ's - coming from Alegria. Alegria has installed music speakers on the exterior of their building and the excessive levels that they play their music on Fridays and weekends is in violation of the city's rules. Please fix this! Sevilla consistently dumps dirt and debris in our shared alley (Tribune Court) without proper cleanup. My HOA has been cleaning this up for them. Its not fair and we are incurring the costs . Please FIX this as well! The Diamond parking lot at the rear of our building facing Pine Avenue is always filthy with litter and needs more frequent cleaning. Diamond has taken a hands off approach to managing this lot so it is always filthy. Please address this! The sidewalk on Broadway beginning at 7-11 to Broadway Pizza is always filthy and on occasion has human excrement in the doorways which is unsightly and a health hazard. This is disgusting and needs to be addressed immediately.
- ◆ Excessive noise - music and DJ's on Pine. Alegria has installed music speakers on the exterior of their building and the excessive levels that they play their music on Fridays and weekends is in violation of the city's rules. There is trash in our shared alley (Tribune Court) without proper cleanup. The Diamond parking lot at Pine Avenue is always filthy with litter and needs more frequent cleaning. The sidewalk on Broadway beginning at 7-11 to Broadway Pizza is always filthy and on occasion has human excrement in the doorways which is unsightly and a health hazard. Area needs consistency in cleaning
- ◆ Excessive noise - music coming from the Stave Bar on the Promenade and Broadway weekends and weekdays several complaints about them filed and called the police and they still don't care! and DJ's - coming from Alegria. Alegria has installed music speakers on the exterior of their building and the excessive levels that they play their music on Fridays and weekends is in violation of the city's rules. Sevilla consistently dumps dirt and debris in our shared alley (Tribune Court) without proper cleanup. The Diamond parking lot at the rear of our building facing Pine Avenue is always filthy with litter and needs more frequent cleaning. The sidewalk on Broadway beginning at 7-11 to Broadway Pizza is always filthy and on occasion has human excrement in the doorways which is unsightly and a health hazard.
- ◆ Expand and make permanent
- ◆ Expanded outside dining
- ◆ Get rid of cars on Pine and possibly Broadway. Increase walkable areas to promote more mixed zone business.
- ◆ Getting rid of middle lanes for walkways in the Street seems ridiculous and unnecessary. It adds confusion, pollution and more traffic to difficult to navigate pressure points. Restaurants have no obligation to clean their areas which leads to trash and pests in our neighborhoods
- ◆ Gone
- ◆ Have all of the tents on Pine be matching with coordinated colors (blue / white or something similar) rather than a hodgepodge. Love the parklets but it would look better if they were uniform.

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- ◆ Homelessness. It's filthy in many areas and can be scary walking past them during daylight hours as some appear erratic and unstable.
- ◆ I am not a fan of the parklets on Pine avenue. I don't think they look very good. I would not pay full price for that experience; popping up a tent and adding tables and chairs in the middle of the Street, is just that, dining in the middle of the Street. Alegria on Pine's music is so loud that their music and DJ's overrun the entire Street and you can hardly hear your guests across the table when dining at Georges, which is unfortunate. Alegria is consistently a noise nuisance on Saturday nights, Sunday nights and Sunday during the day. Please help get this group into compliance and ask them to remove the music speakers that they have mounted on the exterior of their restaurant. They have quite a few mounted at the front exterior of their building and have just added more above their white tents. Thank you.
- ◆ I find myself anywhere but Pine Avenue because I can't get close to where I am going.
- ◆ I like it the way it is. Make this initiative permanent. It is a much welcomed addition.
- ◆ I like the parklets but I think we can be more creative on how we use the sidewalk for dining. Like in Europe where outside dining is often on the sidewalks.
- ◆ I love it
- ◆ I love the walkability of the neighborhood and the expanded dining options.. however parking has always been tough and is even tougher now. I wish there was a balance or a better solution for parking from the City.
- ◆ I really like the program and think it should be kept until restaurants can maintain 100% indoor occupancy. And further adjustments should be made to accommodate more outdoor seating as long as the Covid exists because many will never feel comfortable eating indoors. Furthermore Southern California should allow for more outdoor dining even in normal conditions because the weather is permissible the vast majority of the year and these restaurants spent a lot to make their accommodations nice & inviting for guests.
- ◆ I think the changes were fine on a temporary basis. But for ease of transportation and parking for residents and business patrons in the affected neighborhoods, the streets should probably return to normal.
- ◆ I think they are unsafe as there are no barriers from oncoming traffic.
- ◆ I typically have to walk three blocks to get to my office. I don't like walking to the parking lot alone at night when I have to work late. Also hard for deliveries and loading out of equipment for work.
- ◆ I would like everything to go back to normal. Stop changing Long Beach this is not Santa Monica this is not Los Angeles this is Long Beach. Stop trying to push your agenda the city was fine before. Leave the city how it was before Covid
- ◆ I would like see them safer (better constructed). And more of them, in the "Nightlife" sections of the city. They add so much ambiance and feeling of connection with the city and it's great citizens.
- ◆ I would like the closures to cars on Pine Ave to become permanent
- ◆ I would like these to be permanent. Let businesses invest in this for the long-haul. This policy should be considered for the following reasons: - parklets and sidewalk dining improve the spirit and "sense of community," - provide increased capacity for our local businesses.
- ◆ I would like to see more of it! I feel that this significantly improves downtown Long Beach
- ◆ I would like to see Pine permanently Closed between Ocean Blvd to 6th Street. Let's turn in into something similar to 3rd Street in Santa Monica.

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- ◆ I would like to see the Open Streets Program maintained indefinitely. The areas feel so much more welcoming.
- ◆ I would like to see the program expanded to include the block on Pine between 3rd and 4th Street.
- ◆ I'd like for it to be more permanent structures
- ◆ I'd like to see it ended on Pune as the restaurants use the space to turn themselves into clubs. People smoke and drink on the streets. It's a poor representation of what DTLB is trying to be.
- ◆ I'd like to see the streets open for cars
- ◆ I'd like for more businesses (and more types of businesses) to be allowed to have outdoor parklets moving forward.
- ◆ If being permanent they need to not impact parking without figuring out where a new space would be created nor should they be made of plywood
- ◆ If going to remain, parklets and outdoor areas need to be properly constructed.
- ◆ If the program is more permanent, restaurant owners might be able to improve the designs of their street dining areas. For example, Romeo's Chocolates has done a beautiful job with their outdoor space.
- ◆ If there is going to be outside dining, the facilities should be attractive and accessible.
- ◆ Impact on parking
- ◆ improve available parking maybe remove parking meters and two hour parking so night shift workers can park on the Street during the day while sleeping.
- ◆ improve by removing it
- ◆ Improve street/sidewalk cleaning
- ◆ Improved safety barriers
- ◆ Improved visibility at street corners
- ◆ It being permanent!
- ◆ It looks like a temporary circus has setup shop. The dozens of hobos roaming around, with their straggly dogs and dope just adds to the ambience.
- ◆ It needs to be removed and go back to the way it was pre pandemic
- ◆ It will make coming home a lot easier. when Tribune Ct is blocked, I have to backup on 3rd St (which is dangerous) and drive further to get home.
- ◆ It would be great for the parklets to be visually more appealing (and not look so temporary), but overall I would like to see all of the outdoor dining that happened during covid remain open regardless. Let's do what we can to support our local business
- ◆ It would be great if housing and social services could be provided to the homeless. Also, I don't have a car, so your question #3, above, is superfluous. Since I HAD to answer, I said it is harder to park. I've no idea, in actual fact.
- ◆ It's really ugly right now.
- ◆ It'd be nice if there were public-use tables and chairs in the middle in case you wanted to pick up food/drinks from various locations.
- ◆ Items need improvement: cleanness, noise, security, improve homeless presence.
- ◆ I've noticed a lot of issues with the dirtiness of the downtown area. The alley by my house has been filthy with debris from local restaurants. When I walk my dog, we're constantly having to avoid trash and even human excrement. I love the idea of the open streets, but the restaurants/business need to be held accountable for cleaning and maintaining the spaces. The aftermath can't just be left in the Street for the city and residents to endure.

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- ◆ I've only done a couple. More showcasing of local businesses and diverse entertainment.
- ◆ Just allow tables and chairs on the side walk like in Europe. No need for expensive "parklets". Make this permanent.
- ◆ Just more cleaning
- ◆ Keep permanent while improving some aesthetics
- ◆ Keep Pine open for restaurants.
- ◆ Keep pine street closed permanently. Allow permanent open space.
- ◆ Keep the outdoor seating and closed streets
- ◆ Keep the parklets on Linden. Convert Linden to 1 way street with slower speed limit.
- ◆ Keep the streets closed permanently!!!!
- ◆ Landscaping
- ◆ Less feces and urine.
- ◆ Less loud music after 10pm but Sundays music should not be loud enough I have to turn up TV which happens lately with music from the Promenade
- ◆ Live music
- ◆ loading, pick up or drop off areas. It is now difficult
- ◆ Made cleaner. Dining people being too rowdy. Side walks kept cleaner.
- ◆ Made into permanent structures
- ◆ Made more attractive
- ◆ Make it easier for people to find public parking- locals know. And ensure cars drive safely around the area
- ◆ Make it permanent
- ◆ Make it permanent!
- ◆ Make more permanent structures
- ◆ Make parklets look better with a more consistent design
- ◆ make parklets look more permanent and cosmetically pleasing
- ◆ Make the barriers a little more secure where parklets dip into major streets
- ◆ Make them more stylish, less cluttered
- ◆ Maybe a little clearer labeling for cars to enter for pick up
- ◆ Maybe add handicap parking
- ◆ More heaters
- ◆ More aesthetically pleasing structures and extend some security into the Street where the outdoor dining is currently.
- ◆ More areas like this
- ◆ More considerate of folks with accessibility needs. Follow ADA guidelines.
- ◆ More elegant decor on permanent parklets
- ◆ more free parking
- ◆ More of them!
- ◆ More on foot patrolling from police to maintain conduct and noise ordinances
- ◆ More outdoor seating
- ◆ More outdoor TVs
- ◆ More parking
- ◆ More permanence to the structures!
- ◆ more permanent and aesthetically pleasing structures

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- ◆ More permanent and nicer looking designs
- ◆ More permanent looking parklets, landscaping and street furnishings to make to closed streets look less like "closed streets" and more like parks.
- ◆ More permanent parklet, firm design, ability to stay clean
- ◆ More permanent parklets.
- ◆ More permanent structures
- ◆ More Permanent Structures and extension of the program. Closure of Pine Ave indefinitely.
- ◆ More permanent structures, elevated standard of construction, more bike racks and scooter parking.
- ◆ More secure barrier between Street & parklet
- ◆ More street closures
- ◆ More structure to make the parklets nicer
- ◆ More than 1 lane of traffic
- ◆ More. Parking more security when homeless set up camps
- ◆ N/A
- ◆ N/a. Some parking has been further reduced due to the parklets , but it doesn't impact me as I have assigned underground parking.
- ◆ Need assessment- some places no longer need additional seating now that there is an indoor option.
- ◆ Need pin reopened completely for vehicles
- ◆ Nicer more comfortable seating
- ◆ No improvements needed in my opinion
- ◆ No real complaints about the parklets.
- ◆ No recommendations
- ◆ None
- ◆ Not sure
- ◆ Nothing
- ◆ Nothing
- ◆ Nothing, I love the concept and hope to see more businesses take advantage. I think food trucks/pop-ups should even be given the option to set up space in these blocked off areas.
- ◆ On site cannabis consumption (outdoor)
- ◆ On the ones that are on active roadways I'd like to see more attention to lighting/reflectors etc for safety.
- ◆ Only the nice parklets should stay. Or have specific rules on how they should be maintained. I also this pine should be closed permanently from 1st to 7th. Hopefully the city can redo the Street to make it look more permanent
- ◆ Open parking lots to residents. Have business create sign to stop customer from parking in our personal spots.
- ◆ Open up more car parking spaces for pick up
- ◆ Opening Pine Ave to outdoor use is becoming too noisy for the actual residents living in condos around Pine Ave.
- ◆ Parking and Appearance. Of closed streets
- ◆ Parking is already at a premium. Parking options need to be researched for dense areas where there are a lot of parklets.
- ◆ Parking overall

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- ◆ Parking!
- ◆ Parking, improve the restaurants parklets tends make them look more attractive and also reduce the homeless situation.
- ◆ Parking. Less clutter. Mobility
- ◆ Parklet flooring is temporary structure. Subject to rot, Concerned about stormwater drainage.
- ◆ Parklets would need to be brought up to code.
- ◆ parklets, sidewalk dining: they are great i enjoy sitting outside in them HOWEVER for safety's sake, please paint them with a florescent reflective colored painted exterior to ensure all drivers see the parklets very clearly.
- ◆ Pedestrian path of travel and overall build and design quality of the outdoor dining areas
- ◆ Pedestrians following safe street etiquette
- ◆ Perhaps a better balance between parking spaces and having the open streets?
- ◆ Permanent closure of Pine St sections and more attractive seating areas
- ◆ Permanent closure of Pine with high-quality public street furniture installed that any patron of any business can use. More money dedicated to sidewalk widenings for increased parklet/patio safety.
- ◆ Permanent decking and wal path
- ◆ Permanent installments would help the area feel more organized and less cluttered. I love the additional outdoor space.
- ◆ Permanent open dining
- ◆ permanent parklet structures being built vs temp
- ◆ Permanent parklets . I also like the parking spots for food pick-up.
- ◆ Permanent structures
- ◆ permanent structures with mandatory aesthetics
- ◆ Permanent/removable bollards at the intersections along Pine Ave to create the flexible, safe AND attractive walking district
- ◆ pick up areas/loading or unloading. I want to be able to park and pick up from my favorite vendors without having to park far away.
- ◆ Pine Ave between 4th and 6th isn't even being used for outside seating. Why is it still closed?
- ◆ Pine should reopen, yellow tier is here. They don't need the Street closed
- ◆ Please keep them. Traffic on Pine was never moving anyway and dangerous during weekend. Keep the Pine Ave. closed to cars.
- ◆ Please make permanent.
- ◆ Please open Pine Street for traffic.
- ◆ Primarily the issue I've seen is the vulnerability of people seated at these locations when it comes to traffic violence. There have been numerous cases I've read about or witnessed of dangerous driving behavior resulting in the (partial) destruction of parklets.
- ◆ Protective barriers at the beginning where cars could hit
- ◆ provide small, local-owned businesses with funds to make parklets permanent AND provide public seating/amenities
- ◆ Quality of seating areas add objects used to close vehicular traffic.
- ◆ reduce traffic noise loudness
- ◆ Reduction or removal of Parklets in streets particularly on 4th and Pine. Just don't think it makes much since to have street closure on that particular strip since most business is quick fare or pick

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up and go type of establishments and not restaurant row such as establishments on Pine and 3rd to ocean Blvd.

- ◆ Removal of the parklets on lower pine. It's extremely difficult to get to our building. Also, it's more like New Orleans or Vegas with the people drinking in the Street. There's also a lot of garbage.
- ◆ Remove from 2nd Street, 4th Street, Atlantic.
- ◆ Remove parklets that impact ability to see oncoming traffic or narrow streets to slow First Responders.
- ◆ remove seating from the Street
- ◆ Remove temporary cones and replace with.....
- ◆ Remove them completely,
- ◆ Remove them until the parking issues are addressed
- ◆ Removed, now that the restaurants are opening again
- ◆ Repair side walks and power wash more often
- ◆ Residents should have designated parking area w/ sticker, placard, etc.... not drive around the same blocks 6 times or more. If there is parking available its to pay a meter, after long day of serving the elderly, sick, etc...who really wants to go pay a meter every 2 hrs until 9pm. I feel like all cars double parked on residential and commercial streets should be ticketed. Most of time its car spot saving or just don't care...
- ◆ Respect for pedestrians!
- ◆ Restaurants have placed speakers outside which create a lot more noise than previously. I don't see the need for competing music from restaurants across from each other, and having sat in local restaurants in this scenario it's not fun. The shoreline, 2nd st nor 3-4th street venues have this issue. The streets have become increasingly dirty since this change. People are dropping litter everywhere, not sure how restaurants are handling their trash but the alley at Tribune is always filthy as well as the parking lot at Tribune and Pine. I would like to see noise control and trash pickup improve. My building has an exit on Tribune I used to use often, now I don't because of the risk of stepping into human excrement, and I am very aware of the past issues with hep A transmission. Downtown LB should be safe and clean for residents as well as serving those who choose to spend their time here. Business' need to do more to make it amenable for residents as well as guests. As a resident I no longer use certain local business because of their disregard for the local community. Cruise ships don't keep you in business, locals do. There should be a greater focus on community and upscaling downtown not embracing the current grubbiness and allowing business to abuse our neighborhood for profits without addressing their contributions to the noise, filth and health hazards they create in operating here .
- ◆ Safer
- ◆ Safety in the form of better barricades around the parklets.
- ◆ Sharper looking...better materials
- ◆ Sidewalk accessibility on streets where traffic can still drive. For example, foot traffic can hardly get between R-bar and their park let when they're busy because the line outside the door and the security block the sidewalk.
- ◆ Sidewalk along Broadway by 7-11 is filthy and often smells of urine. Tribune court alley is also filthy from business litter. Often really loud music from clubs on Friday and Saturday nights
- ◆ Some look nice and some don't. It would be great if there were some cohesion.
- ◆ Some of the businesses, like the bagel place, are difficult to park and get to.

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- ◆ Some of the parklets are temporary, more semi-permanent structures would look better.
- ◆ Some restaurant set ups look better than others. If this is permanent, it should look better and/or unified some how.
- ◆ Some restaurants need a pickup parking space. When we ate at 555, our table shook a lot making it an unpleasant experience. Sushi Mafia felt really dangerous being so close to the road.
- ◆ Some sort of security to avoid the homeless population that are tweaking out on drugs from coming up to scream at people dining and taking food off plates. Literally have seen these things happen. The out of control homeless population is a huge issue that the city needs to help address.
- ◆ Standardization of look for outdoor patios and canopies
- ◆ Stop the meters if you're going to block off half the parking!!! It's twice as many people trying to park with half the slots!
- ◆ Street light syncing on ocean blvd
- ◆ Streets need to be open for regular traffic, and the parking need to be regulate with tags for the residents, it's impossible to pay thousands of tax on property and rent and not be able to park in your own house, our parks and beaches become to have irregular business/sales with not permits, holding spots with tables or speakers and chairs; no police or any regulated areas... smoking marijuana and drinking alcohol were kids and families or any other citizen should be enjoyed it
- ◆ Streets open. Street dinner by limited to side walk or permanent attractive extensions
- ◆ Temporary pick up spaces for To go orders.
- ◆ The city needs to address many issues. Excessive noise, car racing and fighting in the parking lot at Alta Way and Tribune Court. Alegria has placed speakers outside and local zone enforcement has turned a blind eye. Sevilla litters Tribune Court and the city doesn't cite them. Human excrement on Broadway from Pine to Promenade. Reminds me of the 6 months I spent in India. The problem is worse here. Homelessness in general needs to be addressed. This is a much more serious issue than the open streets program. Many people I associate with have had enough and are looking to relocate out of state. These are people the city should want to stay.
- ◆ The diagonal parking slots allow for more spaces, but it's harder to see when backing up.
- ◆ The idea of parklets were originally for public spaces. Downtown is sorely lacking park space. I would also like to see parklets be used to help develop micro businesses as well.
- ◆ The parklets
- ◆ The parklets are dangerous, parking is difficult, fumes from cars cannot be good to breath. They look ugly, made of all kinds of materials. 2nd St & Broadway are too narrow.
- ◆ The red team is fantastic but our city needs to get the homeless population off the streets. Why are they not being cited for their illegal camping, defecation, public drinking of alcohol and or drug use. We spend so much in taxes only to see this everyday in our neighborhood. Not good for residents, nor good for businesses.
- ◆ The sidewalks to be cleared
- ◆ The standards of the park lets. Some of them are beautiful and shining examples of additions to the neighborhood, yet others leave more to be desired and make me less likely to visit
- ◆ They take up to many parking and road space. Need to be more attractive
- ◆ To seek solutions to help homelessness
- ◆ Turning the Pine Avenue area into a walkable space in the city. A way to introduce small businesses to this area and make it like 3rd Street Promenade. People will all the streets if they know they are safe and appealing.
- ◆ Uniformity of construction

Q2 2021 OPEN STREETS SURVEY

- ◆ Upkeep of plants. Better appearance of seating areas.
- ◆ want to see pine ave between 1st and Broadway and Broadway to 3rd Street permanently closed and would also like if possible semi permanent outdoor defined space. I think it would make sense for the businesses to utilize the entire sidewalk on both sides along with part of the Street as dining/ seating area with a walking path in the center of the Street (kinda similiar to the promenade but with a smaller path in the center of the Street.
- ◆ We believe its time to open Pine Ave up for cars and access. There have been a lot of incidences that have hurt business due to the open bar and partying in the streets and without valet parking guests are having issues finding parking spots.
- ◆ Windows in solid tents
- ◆ With Covid restrictions ending, program should be removed. Many restaurants are blocking sidewalks and taking up more space than needed, especially if they will soon be allowed full indoor/pre-covid capacity. Also, most parklets look poorly built, not cr
- ◆ Would like it gone
- ◆ Would love live music on Pine