

MEMBERS

Ashley Chiddick, Chair

Cameron Andrews, V. Chair

Claudia Ayala

Ryan La Rosa

Samantha Mehlinger

Patrick Michel

Melissa Urena

Amlin Kotei

STAFF:

Asia Morris Marketing & Communications Manager

Amanda Barrera Digital Media Coordinator

Stew Stephens Programming Assistant

James Ahumada Sr. Vice President & Deputy CEO

MARKETING & COMMUNICATIONS COMMITTEE MINUTES

Wednesday, September 4, 2024 4:00 PM

DTLB Alliance Conference Room

100 W. Broadway, Suite 235 Long Beach, CA 90802

Voting Present: Ashley Chiddick, Cameron Andrews, Claudia Ayala, Samantha Mehlinger,

Patrick Michel, Melissa Urena

Voting Absent: Ryan La Rosa, Amlin Kotei

DTLB Alliance Staff: Asia Morris, James Ahumada, Amanda Barrera, Stew Stephens

- Call to Order Ashley Chiddick, Chair Called to order at 4:00 PM.
 - a. Remarks from Chair & Introductions
- 2. ACTION: Approval of Minutes from August 7, 2024 Marketing & Communications Committee Meeting.

<u>VOTE:</u> None opposed. No abstentions. Motion passes.

- 3. Staff Report
 - Asia Morris, Amanda Barrera and James Ahumada provided an update on upcoming events in Downtown, marketing and communications analytics from the previous month, and updated committee members on the department's current campaigns.
 - a. Upcoming Events
 - b. Social Media, Digital Marketing & Communications Analytics
 - c. Update on Ongoing Marketing & Communications Campaigns
- 4. Committee Projects Presentation
 - Group A lead, Melissa Urena, updated the committee on the progress of the
 working group's North Pine reels, emphasizing the need to highlight the free
 parking available in the neighborhood for the remaining videos to be posted.
 Ashley Chiddick, Claudia Ayala and other members of Group B gave an
 overview of their findings from their outreach to Pine & Promenade
 businesses, which will be used to inform the next batch of Instagram Reels
 about said neighborhood.
 - a. Group A: Findings & Feedback from NP Reels
 - b. Group B: Findings & Feedback from Pine & Prom Outreach
- 5. Upcoming Projects Discussion for FY24/25
 - The committee discussed continuing their neighborhood marketing projects for FY24/25. Group A will create videos about Downtown's Pine & Promenade neighborhood using the feedback received from Group B's outreach during FY23/24. Group B identified the Waterfront as the next Downtown neighborhood they'd like to conduct outreach for to receive resident and business owner input on what should be featured in the next batch of Instagram Reels.
- 6. Old Business



LONG BEACH A L L I A N C E

MEMBERS

Ashley Chiddick, Chair Cameron Andrews, V. Chair

Claudia Ayala

Ryan La Rosa

Samantha Mehlinger

Patrick Michel

Melissa Urena

Amlin Kotei

STAFF:

Asia Morris Marketing & Communications Manager

Amanda Barrera Digital Media Coordinator

Stew Stephens Programming Assistant

James Ahumada Sr. Vice President & Deputy CEO

- 7. New Business
- 8. Public Comment (three minutes on all non-agenda items)
- 9. Adjournment Adjourned at 5:00 PM.

NEXT MARKETING & COMMUNICATIONS COMMITTEE MEETING:

Wednesday, November 6 at 4:00 PM

Location: DTLB Alliance Conference Room (100 W. Broadway, Suite 235)

Mission: Cultivate, preserve, and promote a healthy, safe and prosperous Downtown for all

All meetings held by the Downtown Long Beach Alliance shall be conducted in compliance with the Brown Act, California Government Code Section 54950 et seq., and its requirement that public commissions, boards, councils, and public agencies conduct business openly. E-Mail correspondence regarding agenda items can be directed to info@dtlb.org. Agenda items may also be reviewed as posted in public view at the DTLB Alliance offices or at City Hall. If special accommodation is desired pursuant to the Americans with Disabilities Act, please make your request by phone to (562) 436-4259, by noon the day prior to the meeting.